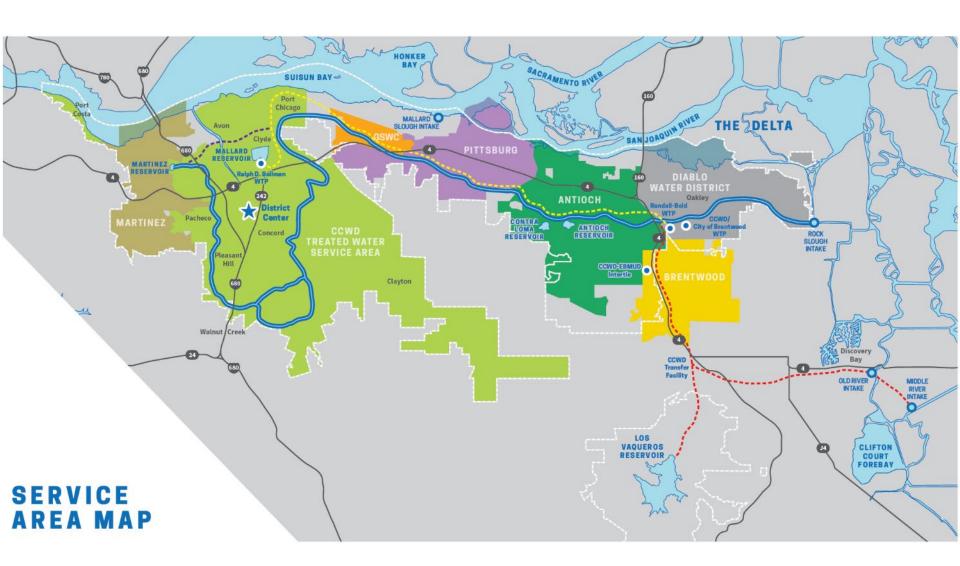


SERVICE AREA





WATER SYSTEM AT A GLANCE



Untreated Water System

- ♦ 4 Delta intakes
- 4 storage reservoirs
- ♦ 48-mile canal
- Shortcut Pipeline

Treated Water System

- 3 water treatment plants
- ♦ 61,736 connections
- ♦ 891 miles of pipes
- ♦ 41 storage tanks
- 31 pump stations





EMERGENCY AND FIRE RESPONSE











WATER SUPPLY

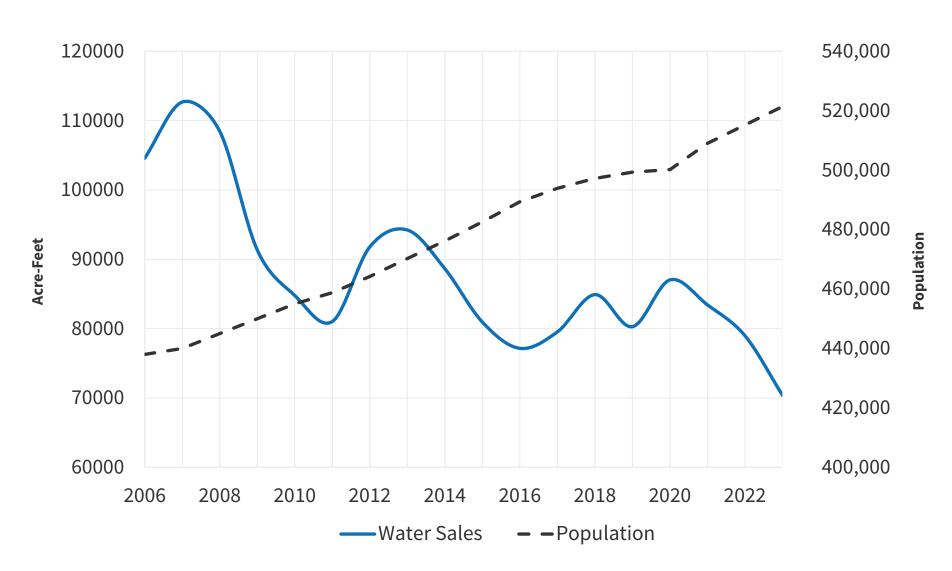






WATER SALES VS. POPULATION





CANAL REPLACEMENT





CANAL REPLACEMENT PROJECT





Watch the video at ccwater.com/canal

SERVING TODAY, PLANNING FUR TOMORROW

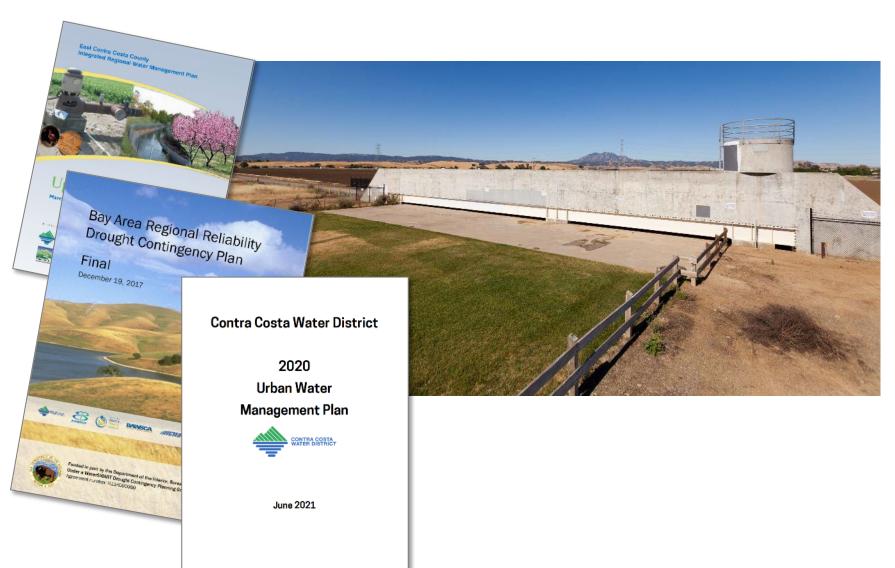






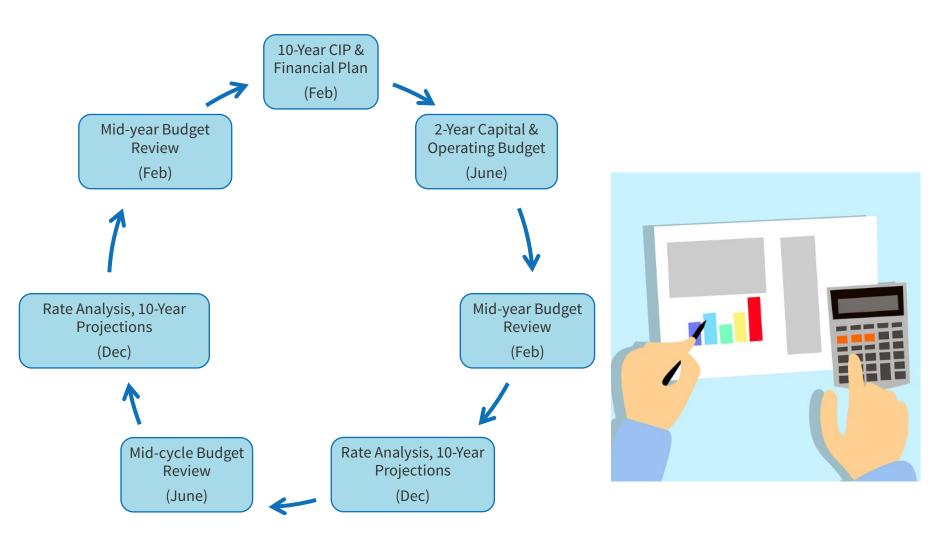
MEETING FUTURE WATER NEEDS





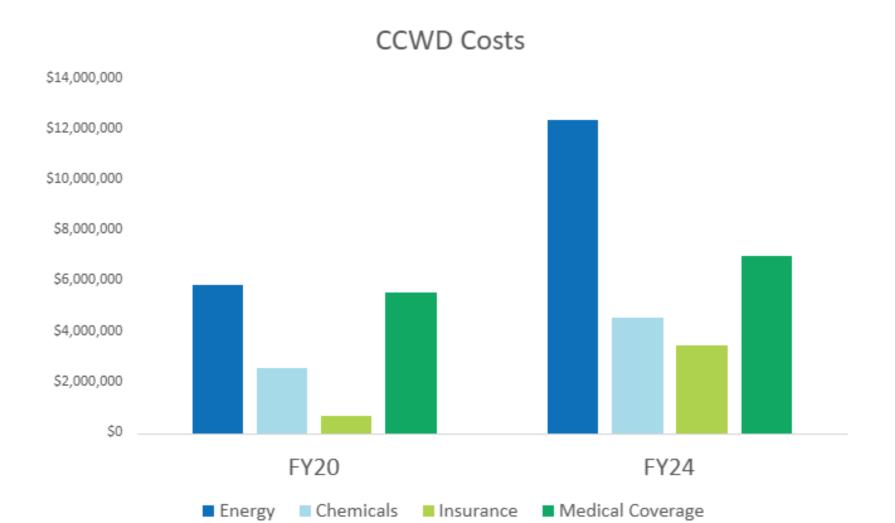
PLANNING FOR THE FUTURE





RATE SETTING

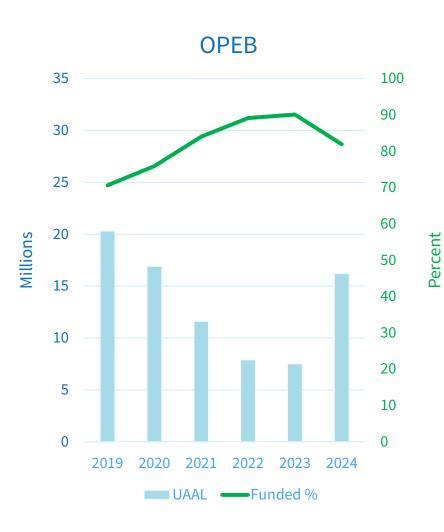




PENSION AND OPEB LIABILITIES







CCWD UPDATE

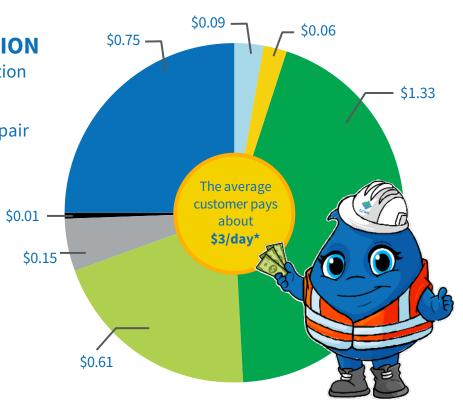
YOUR WATER RATES AT WORK



- **INVESTMENTS IN INFRASTRUCTURE**
 - Pipeline Renewal, Canal Replacement, Water Treatment Plant Upgrades
- **PURCHASED WATER**
- WATER SUPPLY AND RESOURCE PROTECTION
 Water Supply Planning, Watershed Management, Recreation
- SYSTEM OPERATIONS & MAINTENANCE
 Water Treatment, Water Delivery, Leak Inspection and Repair
- ADMINISTRATION

 Human Resources, Safety, Accounting and Payroll
- CUSTOMER CARE

 Customer Service, Billing, Water Efficiency Support, and Public Affairs
- COMMUNITY EDUCATION AND WORKFORCE DEVELOPMENT
 K-12 Water Education and Field Trips, and Internships



CCWD FINANCE





Accomplishments

- Excellent credit rating maintained yearly
- Awarded Transparency
 Certificate of Excellence
 (Special District Leadership Foundation)
- Awarded Certificate of Achievement for Excellence in Financial Reporting (Government Finance Officers Association)

CCWD UPDATE 14

THANK YOU!



Questions?



Visit us online at ccwater.com



Call 925-688-8000

Connect with us!



Contra Costa Water District



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